The Lost Meaning of Objectivity

From the Project for Excellence in Journalism

Perhaps because the discipline of verification is so personal and so haphazardly communicated, it is also part of one of the great confusions of journalism- the concept of objectivity. The original meaning of this idea is now thoroughly misunderstood, and by and large lost.

When the concept originally evolved, it was not meant to imply that journalists were free of bias. Quite the contrary. The term began to appear as part of journalism after the turn of the century, particularly in the 1920s, out of a growing recognition that journalists were full of bias, often unconsciously. Objectivity called for journalists to develop a consistent method of testing information- a transparent approach to evidence- precisely so that personal and cultural biases would not undermine the accuracy of their work.

In the latter part of the nineteenth century, journalists talked about something called realism rather than objectivity. This was the idea that if reporters simply dug out the facts and ordered them together, truth would reveal itself rather naturally. Realism emerged at a time when journalism was separating from political party affiliations and becoming more accurate. It coincided with the invention of what journalists call the inverted pyramid, in which a journalist lines the facts up from the most important to the least important, thinking it helps audiences understand things naturally.

At the beginning of the twentieth century, however, some journalists began to worry about the naïveté of realism. In part, reporters and editors were becoming more aware of the rise of propaganda and the role of press agents. At a time when Freud was developing his theories of the unconscious and painters like Picasso were experimenting with Cubism, journalists were also developing a greater recognition of human subjectivity. In 1919, Walter Lippmann and Charles Merz, an associate editor for the New York World, wrote an influential and scathing account of how cultural blinders had distorted the New York Times coverage of the Russian Revolution. "In the large, the news about Russia is a case of seeing not what was, but what men wished to see," they wrote. Lippmann and others began to look for ways for the individual journalist "to remain clear and free of his irrational, his unexamined, his unacknowledged prejudices in observing, understanding and presenting the news."

Journalism, Lippmann declared, was being practiced by "untrained accidental witnesses." Good intentions, or what some might call "honest efforts" by journalists, were not enough. Faith in the rugged individualism of the tough reporter, what Lippmann called the "cynicism of the trade," was also not
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enough. Nor were some of the new innovations of the times, like bylines, or columnists.

The solution, Lippmann argued, was for journalists to acquire more of "the scientific spirit . . . There is but one kind of unity possible in a world as diverse as ours. It is unity of method, rather than aim; the unity of disciplined experiment." Lippmann meant by this that journalism should aspire to "a common intellectual method and a common area of valid fact." To begin, Lippmann thought, the fledgling field of journalist education should be transformed from "trade schools designed to fit men for higher salaries in the existing structure." Instead, the field should make its cornerstone the study of evidence and verification.

Although this was an era of faith in science, Lippmann had few illusions. "It does not matter that the news is not susceptible of mathematical statement. In fact, just because news is complex and slippery, good reporting requires the exercise of the highest scientific virtues.

In the original concept, in other words, the method is objective, not the journalist. The key was in the discipline of the craft, not the aim.

The point has some important implications. One is that the impartial voice employed by many news organizations, that familiar, supposedly neutral style of newswriting, is not a fundamental principle of journalism. Rather, it is an often helpful device news organizations use to highlight that they are trying to produce something obtained by objective methods. The second implication is that this neutral voice, without a discipline of verification, creates a veneer covering something hollow. Journalists who select sources to express what is really their own point of view, and them use the neutral voice to make it seem objective, are engaged in a form of deception. This damages the credibility of the whole profession by making it seem unprincipled, dishonest, and biased. This is an important caution in an age when the standards of the press are so in doubt.

Reporters have gone on to refine the concept Lippmann had in mind, but usually only privately, and in the name of technique or reporting routines rather than journalism's larger purpose. The notion of an objective method of reporting exists in pieces, handed down by word of mouth from reporter to reporter. Developmental psychologist William Damon at Stanford, for instance, has identified various "strategies" journalists have developed to verify reporting. Damon asked his interviewees where they learned these concepts. Overwhelmingly the answer was: by trial and error and on my own or from a friend. Rarely did journalists report learning them in journalism school or from their editors. Many useful books have been written. The group calling itself Investigative Reporters and Editors, for instance, has tried to develop a methodology for how to use public records, read documents, and produce Freedom of Information Act requests.

By and large, however, these informal strategies have not been pulled together into the widely understood discipline that Lippmann and others imagined. There is nothing approaching standard rules of evidence, as in the law, or an agreed-upon method of observation, as in the conduct of scientific experiments.
Nor have older conventions of verification been expanded to match the new forms of journalism. Although journalism may have developed various techniques and conventions for determining facts, it has done less to develop a system for testing the reliability of journalistic interpretation.

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