How to Develop a Safe Zone Program for Your Institution
Location: Banquet Room 1

Mitsu Narui
Area Coordinator
Saint Joseph’s University

Want to raise awareness of LGBT issues? Need a Safe Zone program for your institution? This conference program will give you the resources that you need to create a Safe Zone program for any campus population, including RA’s, student groups, and other administrators. Considerations such as audience demographics, attitudes toward LGBT issues, and physical space will be discussed.

Everything You Wanted to Know About Facilities and Housing but were Afraid to Ask
Location: Banquet Room 2

Edwin Valovage
Asst. Dir. of Residence Life
Bloomsburg University

David Campbell
Asst. Director of Residence Life
East Stroudsburg University

Kevin Wagner
Director of Residence Life
College Misericordia

Want to get answers to those facility questions you have but had nowhere to turn? Want to know what it’s like on the other side of Residence Life? This program will introduce some timely facility/housing/ops topics/terminology/issues and highly encourage group discussion, question and answer.

Sophomore Year: The Land of the Lost
Location: Conference Room 4

Jessica Kupper
Community Director
UMBC

Are you finding that there seems to be a sophomore slump? Do you spend a lot of time working on how to help first-year students adapt, how to help juniors prepare for internships, and how to help seniors prepare for the real world? Well, don't forget our shining sophomores! They are often untapped and ignored...but not here! Come and learn more about this lost group and find out how to better tend to the needs of sophomores!

New Perspectives on RA Training
Location: Meeting Room A

Tom Gorczynski
Residence Life Coordinator
Towson University

Joshua Wilkins
University of the Sciences

Feeling a bit overwhelmed about developing a RA training program? Looking to rejuvenate a current one? If so, this program is for you. We will discuss the process of developing a strategic training program for your RA staff that will empower them to learn necessary skills and take their abilities to the next level.

New Heights, New Perspectives, New Job, New Issues...A Transition Story from Residence Life to Housing Operations
Location: Terrace Room

Gretchen Reyes Cseplo
Assistant Director of Administration and Housing Operations
The College of New Jersey

New Heights...came with new expectations...and New Perspectives...as a result of a new position. Keeping a healthy personal and professional balance between Residence Life and Housing Operations was a priority for this seasoned professional. Transitioning to a different role within the same department was truly a challenge. This session will provide a brief background on the transition and will detail this professional's techniques to maintain a productive balance for good customer service to residents and staff alike. Personal and professional techniques used to make you a stronger and more effective professional will be outlined.