

Daniel Rockwell

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Education

La Salle University, Philadelphia, PA

Bachelor of Science

Expected May 2020

Major: **Information Technology**

- Awards: Founder's Scholarship, Resident Scholar Award, Open Minds Impact Award

Computer Skills

- Hands on experience with assembling and maintaining computer systems
- Experienced with Windows
- Adobe Premiere Pro and Adobe Photoshop
- Web design
- VMware
- Wireshark
- Salesforce
- Apple and Linux-based operating systems
- Java and JavaScript
- Experienced with Microsoft Office

Work Experience

La Salle University Business Engagement Center, Philadelphia, PA

Business Consultant Internship

Jun. 2018 - Present

- Consult with developing and existing businesses
- Create and manage websites for clients
- Create and execute marketing plans
- Analyze new business opportunities
- Research and develop products to bring to market
- Work with multiple project teams to ensure goals are met on a regular basis

La Salle University Information Technology Help Desk, Philadelphia, PA

Student Technician

Mar. 2018 – Present

- Serve as the first point of contact for customers seeking technical assistance over the phone, email, or in person
- Identify, research, and resolve technical problems based on the issue and details provided by customers
- Use incident management system to maintain detailed records of user interactions
- Repair infrastructure issues as they arise

Activities

Member of Delta Sigma Phi Fraternity

Nov. 2017 - Present

- Attend weekly meetings to plan philanthropic and other on-campus events
- Volunteer for events planned by Delta Sigma Phi Fraternity

Resident Student Association (RSA), *Senator*

Jan. 2017 – May 2018

- Attend weekly meetings and plan events for students living on campus